USE CASE
Inbound Email Handling

Processing incoming emails manually can be inefficient, especially when handling attachments like documents that need processing and filing. QUALCO Process Automation integrates with inbound email accounts, automating the handling and processing of incoming emails and reducing human effort.

HOW IT WORKS

Email Parsing
QPA connects to the inbound email account to retrieve incoming emails and attachments.

Document Extraction
Emails and attachments are processed to extract relevant documents and their contents.

Document Classification
Automatically classifies the extracted documents based on predefined categories (e.g., loan applications, customer queries, invoices).

Data Extraction
Extracts essential data from documents and emails, such as application details, request types, and customer information.

System Integration
The extracted data can be fed into relevant systems such as a CRM, ERP or Document Management System for further processing or action.

WHAT TO EXPECT

- **Reduce human effort** in sorting and processing incoming emails and attachments.

- **Speed up response times** by automating document handling from emails.

- **Minimise errors** associated with manual email data extraction.

- **Integrate seamlessly** and ensure smooth data flow into existing IT systems.

About QUALCO Process Automation

QUALCO Process Automation offers a comprehensive suite of tools that allows enterprises to efficiently manage their workflows from planning to implementation with intelligent forms, streamlined processes and operations, and seamless integration with existing IT systems. Our platform enables enterprises to transform while boosting process effectiveness via improved user experiences, making it effortlessly easier for them to navigate change successfully.

Take the first step towards automation.

CONTACT US